PHMI All Stakeholder Updates

February 16, 2023

Welcome!

Agenda

01	**Welcome and PHMI Update**	**10 mins**	*Nancy*
02	**Clinical Guidelines**	**10 mins**	*Nancy*
03	**Implementation Grants**	**10 mins**	*Cody*
04	**Building the Foundation Implementation**	**25 mins**	*Katie*
05	**Technology Proof-of-Concept**	**10 mins**	*Ed/Aisha*
06	**Survey & Next Steps**	**5 mins**	*Nancy*

Initiative Update

The PHMI aim is to advance the maturity of PHM capabilities for California Community Health Centers to support CalAIM and APM 2.0 and improve Medi-Cal quality measures. Current activities in service to this aim include the following.

- Developing the PHM Capabilities Assessment
- Developing Communications Strategy
- Selection of Clinical Guidelines
- Analyzing Baseline Data
- Developing Tools for Building the Foundation
- Preparing for Implementation Grants
- Preparing for Proof-of-Concept

Current Activities

Clinical Guidelines

Clinical Guidelines Advisory Group Update

Objective:
Reach consensus on a set of clinical guidelines for adoption by the PHMI CHCs

1. **Participation – All CHCs participate in the workgroup as either a Primary or Secondary Reviewer**

2. **Measures of Focus – The initial set of clinical guideline recommendations will support the set of 7 PHMI core measures which are aligned with APM measures**

3. **Selection of Guidelines for Review – Review established clinical guidelines (e.g. Bright Futures, USPSTF, and KP guidelines)**

Clinical Practice Guideline Recommendations | All-Reviewer Summary

PHMI Measure	CGAG Recommended CPG	CPG Recommended Statement
AWC	AAP/ Bright Futures	*Conduct annual well child visits for persons 3-21 y/o*
Depression Screening	USPSTF	*Complete a depression screening annually for persons 12 y/o+ (a specific screening questionnaire is not endorsed). Although USPSTF does not specify frequency, the group endorsed the recommendation to screen annually*
Timeliness of Prenatal Care	Kaiser Guidelines	*Ensure a prenatal care visit occurs during the first trimester for pregnant persons*
Timeliness of Postpartum Care	ACOG	*Conduct a postpartum visit in the first three weeks with a maternal care provider for persons who have delivered a live birth in any setting. After the initial assessment provide ongoing care as needed, concluding with a comprehensive postpartum visit no later than 12 weeks after birth*
Colorectal Cancer Screening	USPSTF	*Conduct a colorectal cancer screening for persons 45-75 y/o, using any of the following screening modalities and timing:* • *High-sensitivity gFOBY or FIT every year* • *sDNA, 1-3 years* • *CT colonography, 5 years* • *Flexible sigmoidoscopy, 5 years* • *Flexible sigmoidoscopy, 10 years + FIT, every year* • *Colonoscopy, 10 years*
Controlling High Blood Pressure	Kaiser Guidelines	• *In process*
Comprehensive Diabetes Care	TBD	• *In process*
Child WCV	TBD	• *In process*

Implementation Grants

Planning Grants Complete & Transitioning to Base Implementation Grants for CHCs

Planning grants ended on 12/31/2022. The invitation to apply for the implementation grants were due by January 31st. The range for implementation grant dollars is $480K - $910K. The grant to adopt the PHM platform has a separate timeline and funding.

Planning Grants & Extended Planning Grants: 12/2021 - 12/2022

Outcomes achieved:
- Co-design of the PHMI solution set
- Completed baseline PHM capabilities assessment and technology deep dive
- Participated in the selection of Innovaccer platform and Proof of Concept testing
- Completed agile intervention testing through PDSAs
- Reported baseline data for PHMI core performance metrics

Implementation Grants: 3/2023 - 12/2025

Expected outcomes:
- Conduct full PHM capabilities assessment
- Work with Practice Coach and SMEs to initiate action plans
- Enhance CHC capabilities to acquire data, synthesize, and report on PHMI measures
- Build infrastructure to support and maintain empanelment
- Build care teams that support PHM
- Implement core interventions to support health of specific populations (e.g., children, maternity, adults w/high blood pressure etc.)
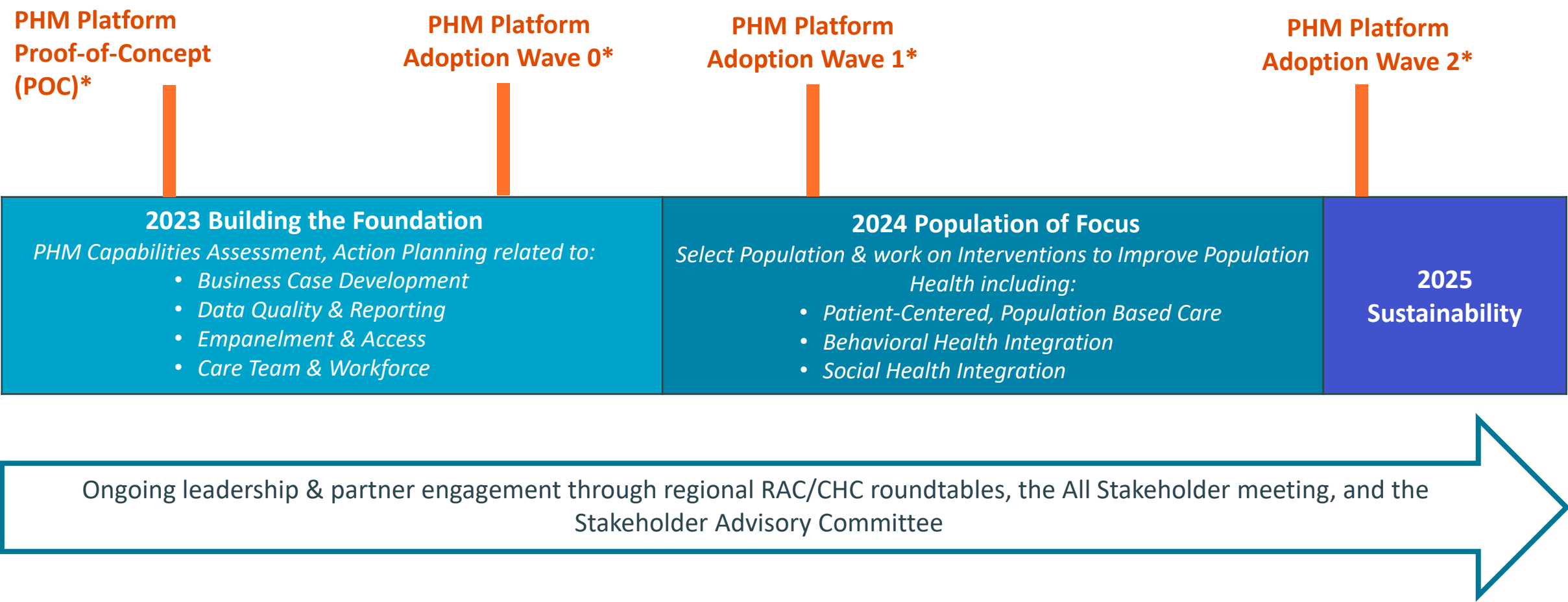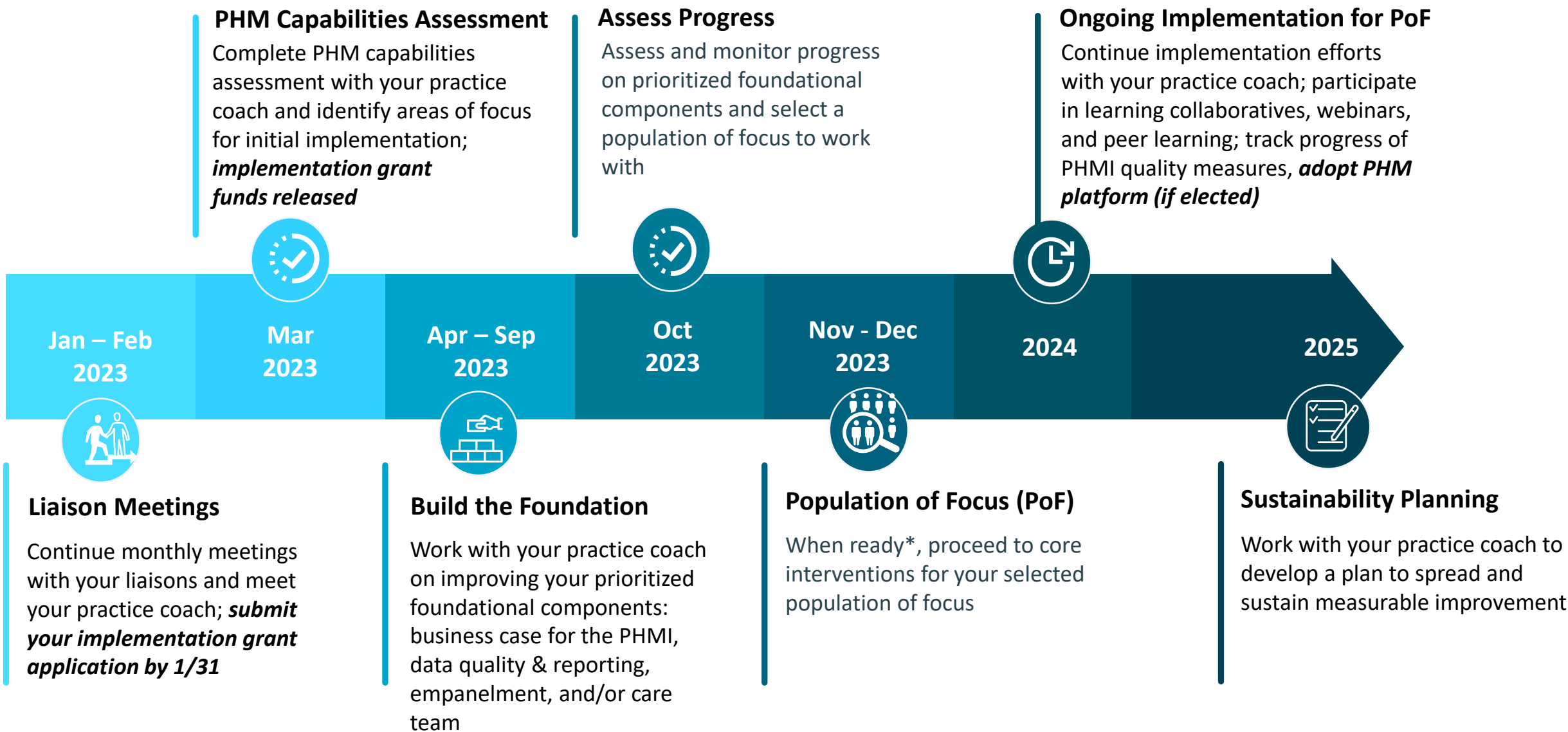- Improve PHMI core measures

Implementation

PHMI Implementation Timeline

The following timeline represents the average sequence and timing of practice transformation and technology implementation milestones. Individual CHCs will focus initial implementation on the foundational components of population health management, and then implement core interventions for a selected population of focus.

PHM Platform Proof-of-Concept (POC)*

PHM Platform Adoption Wave 0*

PHM Platform Adoption Wave 1*

PHM Platform Adoption Wave 2*

2023 Building the Foundation
PHM Capabilities Assessment, Action Planning related to:
- *Business Case Development*
- *Data Quality & Reporting*
- *Empanelment & Access*
- *Care Team & Workforce*

2024 Population of Focus
Select Population & work on Interventions to Improve Population Health including:
- *Patient-Centered, Population Based Care*
- *Behavioral Health Integration*
- *Social Health Integration*

2025 Sustainability

Ongoing leadership & partner engagement through regional RAC/CHC roundtables, the All Stakeholder meeting, and the Stakeholder Advisory Committee

CHC Coaching & Technical Assistance Roadmap

PHM Capabilities Assessment
Complete PHM capabilities assessment with your practice coach and identify areas of focus for initial implementation; *implementation grant funds released*

Assess Progress
Assess and monitor progress on prioritized foundational components and select a population of focus to work with

Ongoing Implementation for PoF
Continue implementation efforts with your practice coach; participate in learning collaboratives, webinars, and peer learning; track progress of PHMI quality measures, *adopt PHM platform (if elected)*

Jan – Feb 2023	Mar 2023	Apr – Sep 2023	Oct 2023	Nov - Dec 2023	2024	2025

Liaison Meetings
Continue monthly meetings with your liaisons and meet your practice coach; *submit your implementation grant application by 1/31*

Build the Foundation
Work with your practice coach on improving your prioritized foundational components: business case for the PHMI, data quality & reporting, empanelment, and/or care team

Population of Focus (PoF)
When ready*, proceed to core interventions for your selected population of focus

Sustainability Planning
Work with your practice coach to develop a plan to spread and sustain measurable improvement

*If you need more time to work on the foundational competencies, that's OK! Keep working on them!

PHM Capabilities Assessment

PHM Capabilities Assessment

What
An assessment administered every 6-8 months throughout the duration of the PHMI to evaluate a CHC's level of maturity in PHM capabilities

How
Completed with the CHC's assigned practice coach during a scheduled time

Why
To identify areas of focus and develop an implementation plan to support maturation in PHM

Assessment Areas of Focus

- Leadership & Culture
- Business Model Development
- Data Quality & Reporting
- Empanelment & Access
- Care Teams & Workforce
- Patient-Centered, Population-Based Care
  - Clinical guidelines
  - Registries & care gap reports
  - Outreach & engagement
  - Pre-visit planning/reduce care gaps
  - Care coordination
- Behavioral Health Integration
- Social Health Screening & Evaluation

Building the Foundation

In the Building the Foundation phase of implementation, CHCs will lay the groundwork necessary to effectively implement PHM for a selected population of focus. Building the foundation focuses on four competencies: business case development, data quality & reporting, empanelment & access, and care teams, workforce. CHCs will select competencies for focus where there is a combination of CHC priority and opportunity identified during the PHM capabilities assessment.

Business Case Development
Utilize business case and action plan templates to develop a business case for PHMI sustainability

Data Quality & Reporting
Enhance capacity to report and monitor HEDIS/PHMI quality measures for populations of focus through use of standardized measurement specifications and a data mapping assessment

Empanelment & Access
Select and implement an empanelment methodology and develop continuity reports

Care Teams, Workforce
Assess current care team model roles and functions, identify gaps, and develop and execute a workforce plan
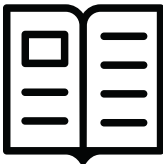
CHC Implementation Supports
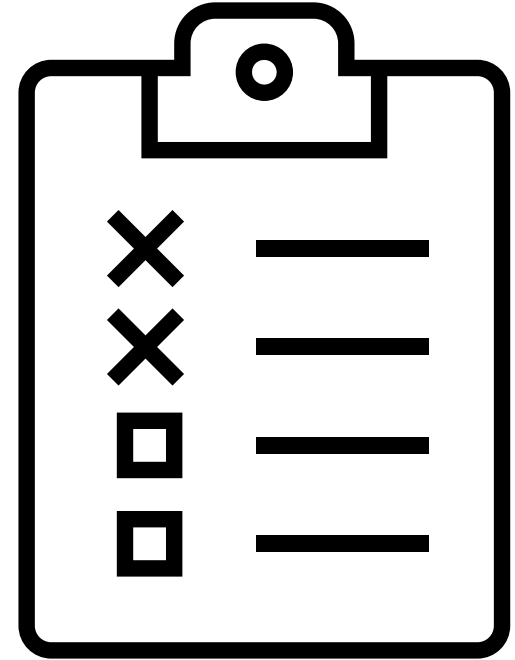
Practice coaching

Topic-specific subject matter experts

An implementation guide for each foundational competency
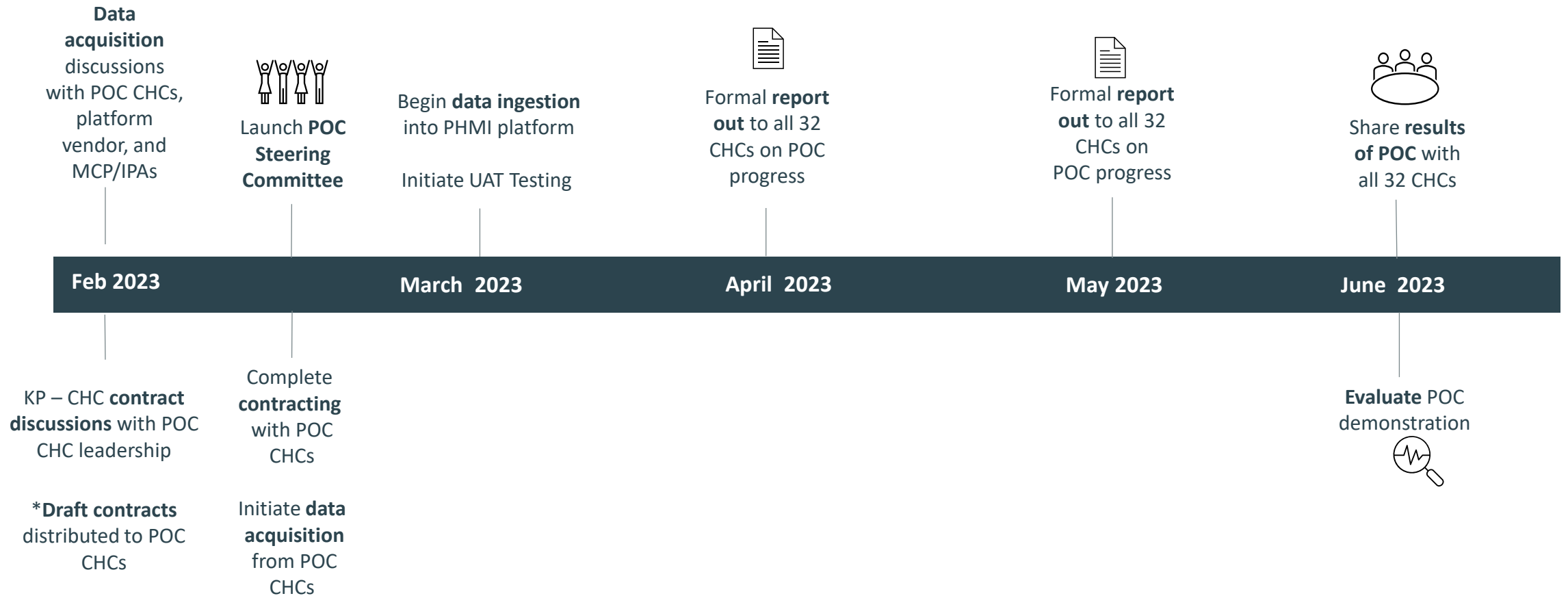
Discussion

Poll Questions

Technology Update

PHMI Proof-of-Concept (POC) Timeline

The PHMI Technology Team kicked off the POC this month in January 2023. With an 18-week duration, the POC will likely conclude in June 2023. **CHCs are <u>not</u> required to adopt the PHMI platform to participate in PHMI**

Data acquisition discussions with POC CHCs, platform vendor, and MCP/IPAs

Launch **POC Steering Committee**

Begin **data ingestion** into PHMI platform

Initiate UAT Testing

Formal **report out** to all 32 CHCs on POC progress

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Share **results of POC** with all 32 CHCs

Feb 2023	March 2023	April 2023	May 2023	June 2023

KP – CHC **contract discussions** with POC CHC leadership

Complete **contracting** with POC CHCs

Evaluate POC demonstration

*Draft contracts distributed to POC CHCs

Initiate **data acquisition** from POC CHCs

*contingent on negotiation of KP – platform vendor agreement

Note: PHMI Platform vendor to provide more detailed implementation timeline

POC Steering Committee

The POC Steering Committee will function as the governing body for POC. This Committee will oversee all stages of the POC and associated activities, serve as decision-making body regarding changes to the scope of work, and develop a sustainable governance model for full adoption of the PHM Platform.

What will a POC Steering Committee do?

- Enable cross-functional engagement across stakeholder groups

- Define scope, manage scope changes throughout execution, track & monitor deliverables

- Establish structured meeting forums that drive alignment across Oversight & Execution teams

- Establish clear lines of accountability across stakeholder groups

- Setup tools that enable continuous monitoring of execution activities

- Define escalation pathways and communication protocols

How will it help achieve program success?

Alignment across stakeholders translating into unified vision and execution efforts for the Medi-Cal POC

Accelerate decision making to adapt to program changes and meet defined timelines

Effective Scope management including Change Control & Deliverables management to review, assess, & monitor changes / deliverables

Enable **efficiency** through well defined roles & responsibilities, reporting relationships, & established processes

PHMI Platform – Funding Support

PHMI funding support is for the implementation period 2023 – 2025 and post implementation period 2026 – 2028. Funding is only for the health centers that choose to participate in the PHMI Platform Implementation.

Implementation Period 2023 – 2025	Post-Implementation Period 2026 – 2028

• 100% of KP program implementation support (PHMI technology team cost)
 	
• 100% of Innovaccer implementation fees
 	
• 100% of platform subscription fee costs during the implementation period
	• 100% of platform subscription fees (minimum 3 years post implementation)
	
	• Will define a level of support for activities such as:
	    o Vendor & SLA management
	    o Contract management
	    o Platform upgrades/enhancements
	    o IT operational support (e.g., issue escalation and management, user provisioning and de-provisioning, etc.)

Benefits for Health Centers
• Significant runway to transform operations through use of the PHMI platform • Ease the burden of required investment to be APM ready

Next Steps

- **Next All Stakeholder Meeting**
  - April 24th

- **PHMI Newsletter – *Coming Soon***

- **Please send us feedback (post-meeting survey):**
  - https://healthmanagement.qualtrics.com/jfe/form/SV_db74r2H27UyjH14