




PHMI All Stakeholder Updates

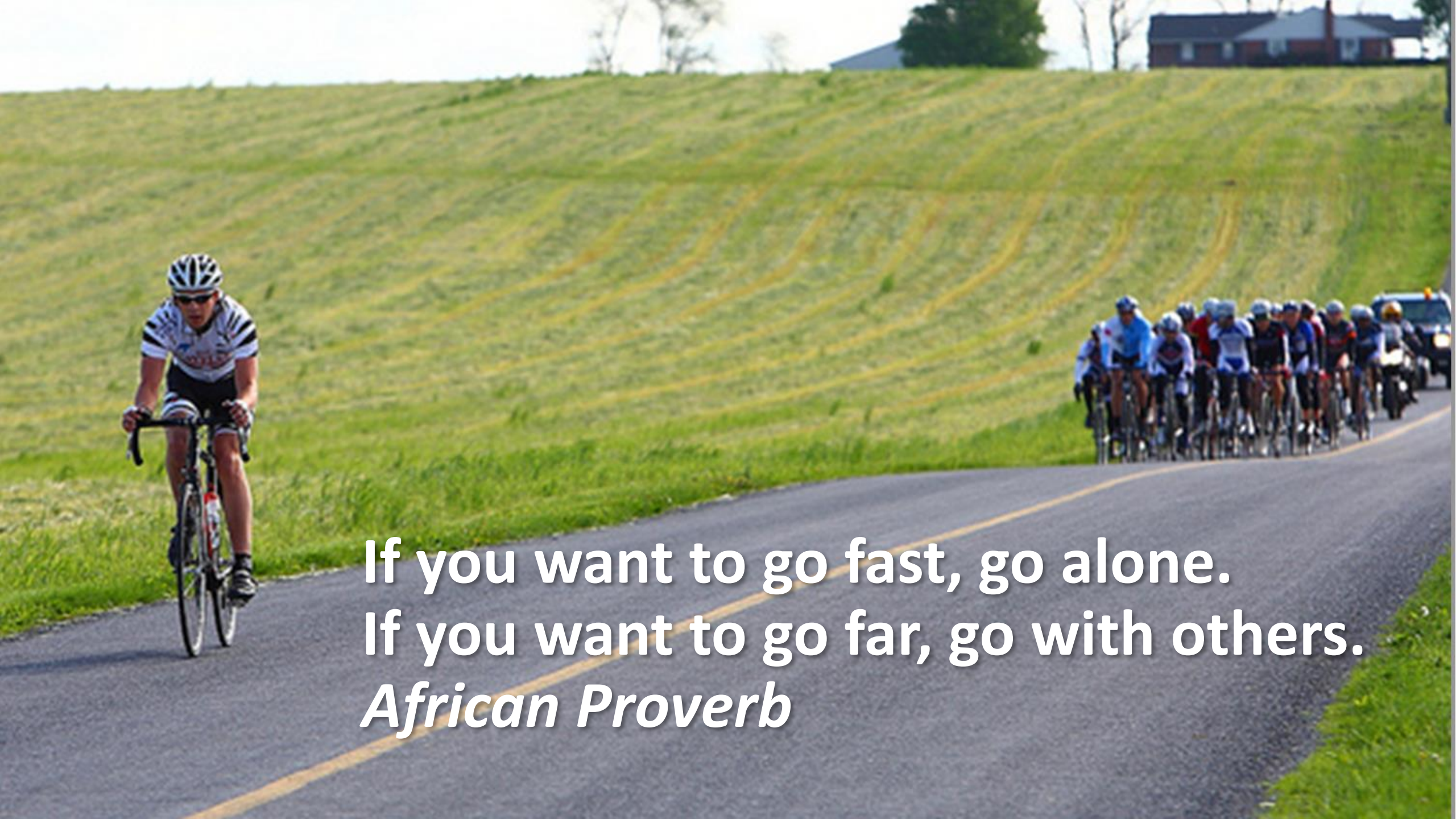


August 10, 2022





Welcome



**If you want to go fast, go alone.
If you want to go far, go with others.
*African Proverb***

Agenda



01	Welcome and Today's Agenda	5 mins <i>Jennifer</i>
02	PHMI Updates	20 mins <i>Elise/Michele</i>
03	Breakouts – Putting PHMI into Action, Implementation Feedback	40 mins <i>Nancy</i>
04	Report Outs from Breakout Sessions	20 mins <i>Nancy</i>
05	Next Steps	5 mins <i>Elise</i>

What are you most excited about in testing the solutions through the PDSAs? What are you hoping to learn?

Put your answers in chat!



PHMI Updates



PHM Initiative Detailed Solution Design


We combined the co-design outputs with other discovery work to collaboratively design the PHMI solution sets with CHCs, KP, and DHCS.

We are here!


Discovery


Detailed Solution Co-Design Elements

Tools and Solutions

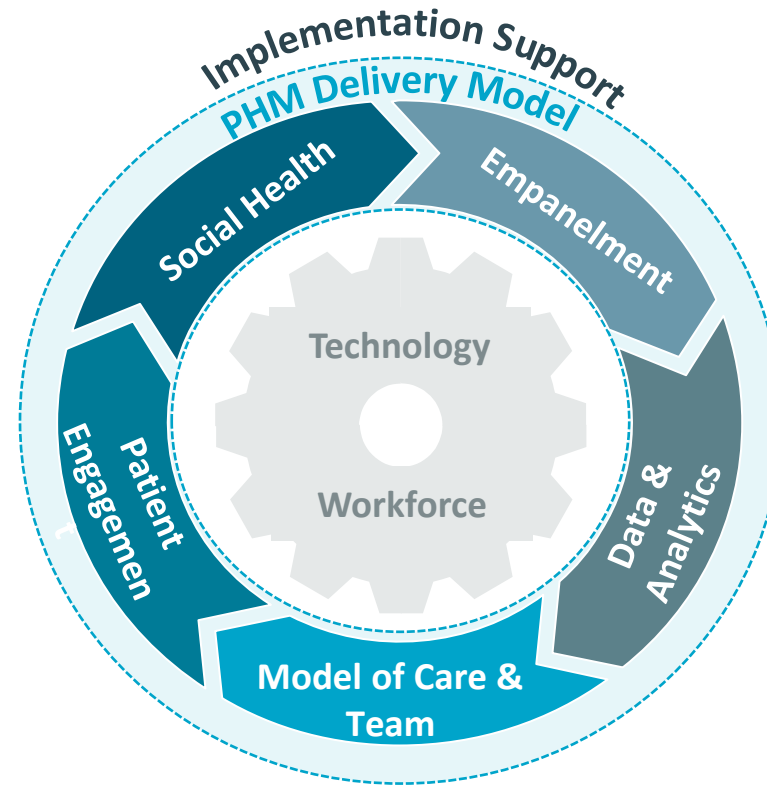
 FQHC PHM Readiness and Deep Dive Assessments

 Co-Design

 KP Best-Practices / Capabilities Assessment

 Literature Review / Industry Best-Practices

 Technology Assessment



- PHMI Implementation Guides: based on co-design elements
- PDSA Tests of Change, Implementation Guides
- Proof of Concepts with technology platform
- Refine and update for Implementation Guides
- Gap assessment development for administration in Jan 2023

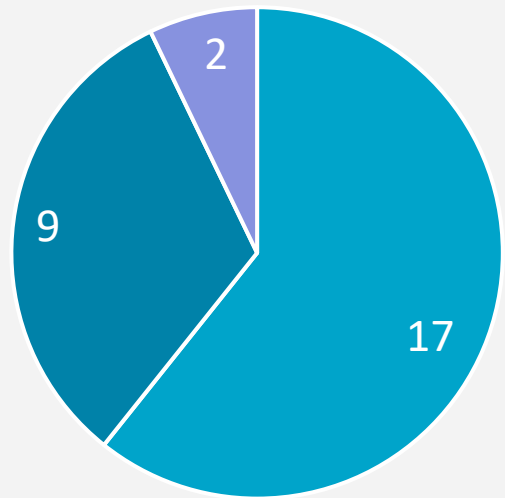
Planning Grants	
Phase 1 12/15/21 – 6/30/22	All grant objectives were achieved for this period – excellent work to the participating CHCs and RACs!
Phase 2 7/1/22 – 12/31/22	All 32 CHCs and 4 RACs have applied for phase 2 of the planning grant which demonstrates an ongoing commitment to this initiative.

PDSAs are Underway!

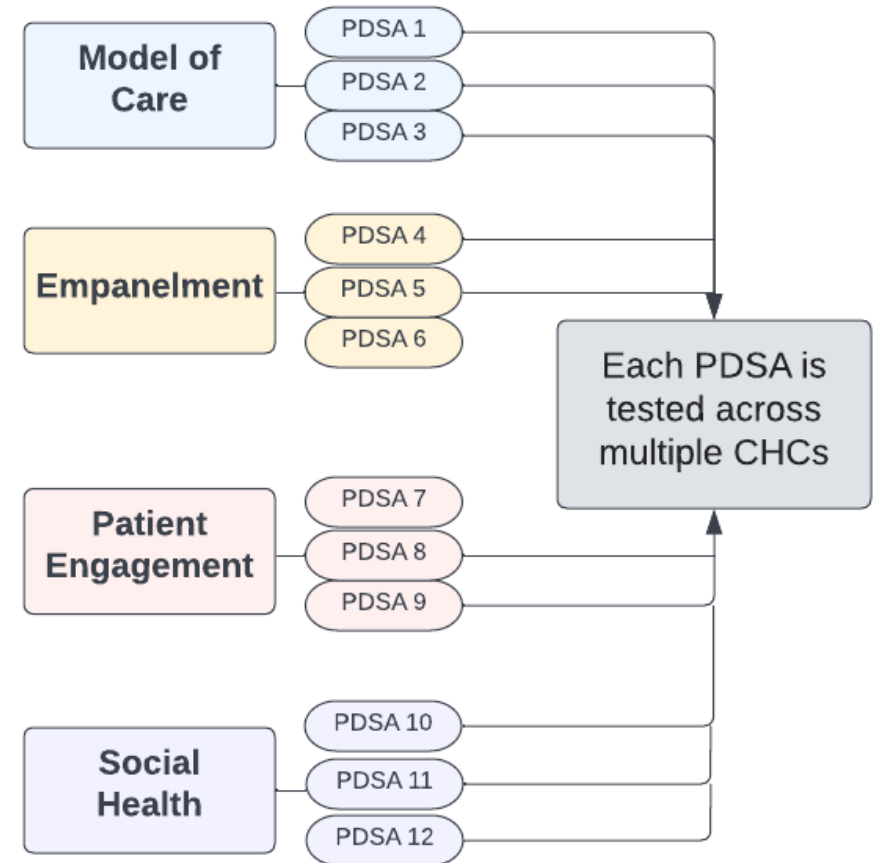
Key Updates

- All **CHCs** have been **matched** with at least **one PDSA** and were **matched with one of their top three** prioritized
- PDSAs All **PDSAs** will be conducted in **at least two CHCs**

CHCs Matched with Top Choices



■ 1st choice ■ 2nd choice ■ 3rd choice



Delivery Model PDSA Design and Implementation Activities and Timeline

Objective: Test solution sets for **applicability, ease, and potential impact** within the various CHC environments

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Planning

Communication

Implementation

Analysis

Finalize Solution Set

Finalize Implementation Guide

Design Teams to develop up to 3 PDSAs for their solution set

- PDSA matched to CHC using RAC and CHC input
- PDSA description and instructions sent to CHCs

- PDSA Coaches initiate kickoff meetings (replaces August liaison mtg)
- CHCs receive How-To Packet

- Design teams meet to review feedback
- Aggregate findings

- Design teams implement changes to the 5 solution sets

- Incorporate changes and update final Implementation Guide

June

July

August - September

October 15th

October 30th

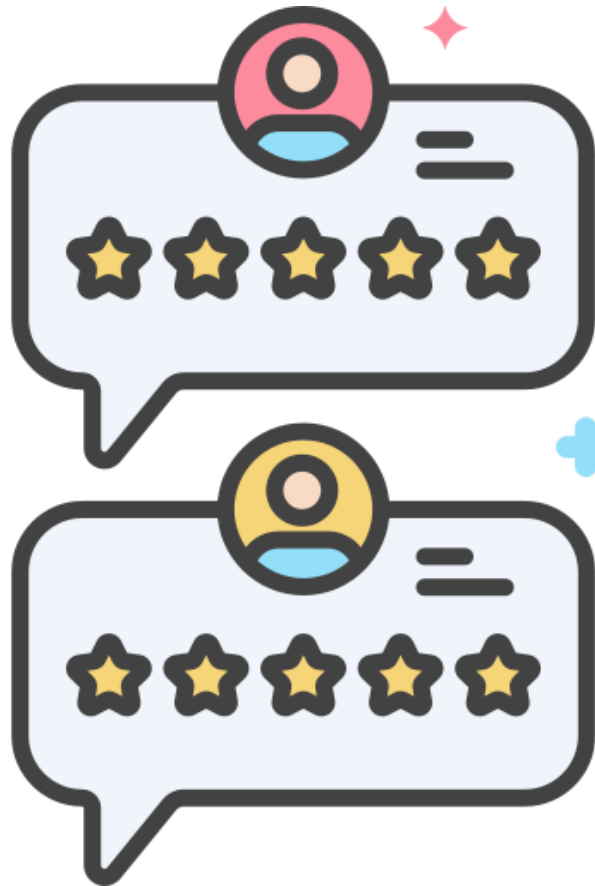
November - December

Clinical Guidelines Advisory Group Objectives and Overview

- The CGAG's objective is to **reach consensus on a set of clinical guidelines** for adoption by the PHMI CHCs
- The Advisory Group will **select and adapt established clinical practice guidelines** (e.g., *American Diabetes Association, Bright Futures and Kaiser guidelines*)
- The scope of these guidelines will be **aligned to APM focus areas**
 - Child & Adolescent Well Care Visits
 - Prenatal/Postpartum Care
 - Depression Screening & Follow Up
 - Colorectal Cancer Screening
 - Controlling Blood Pressure
 - Controlling Diabetes
- All CHCs will participate in the workgroup as part of the Planning Grant scope

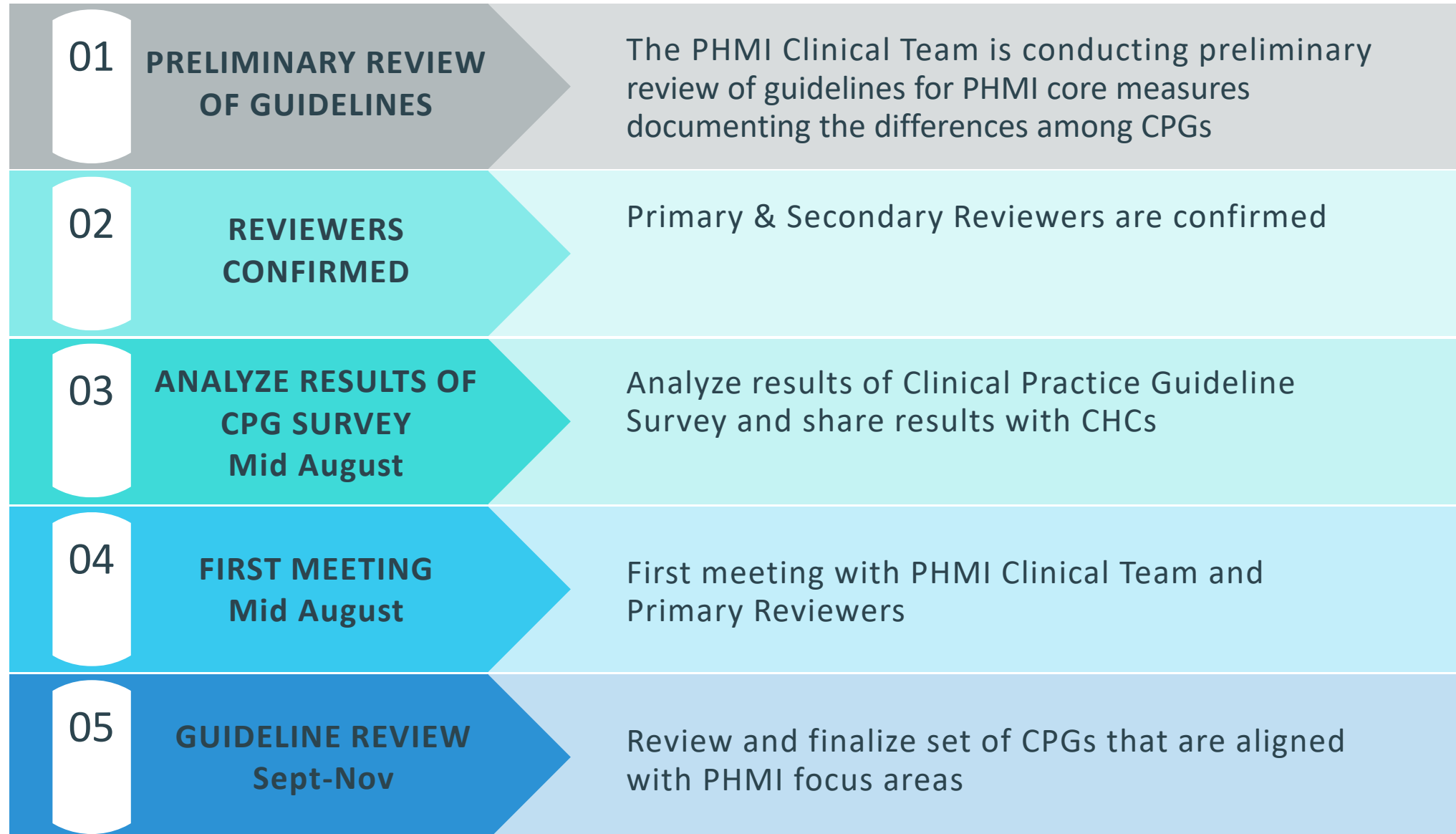


Clinical Guidelines Advisory Group Approach



CHC Role	Role Description
Primary Reviewers 8 to 10 CHC clinical providers	<ul style="list-style-type: none">• Conduct the initial review of the clinical guidelines• Provide feedback and edits• Align and recommend an initial set of CPGs for adoption at all PHMI CHCs• Attend monthly meetings (1 hr) and can delegate a proxy to attend
Secondary Reviewers Remaining CHCs that are not Primary Reviewers	<ul style="list-style-type: none">• Review the CPGs drafted by the Primary Reviewer team• Provide feedback on behalf of their CHC to:<ul style="list-style-type: none">– Endorse– Endorse with edits, or– Reject the recommended set of CPGs.• No meeting attendance is required as reviews are handled offline

Clinical Guidelines Advisory Group | Status and Next Steps



Consumer Assessment Update

Overview

We are seeking to understand how to increase consumers' effective use of Community Health Centers (CHCs) as sources of care by understanding the perception and receptiveness of specific interventional solutions designed to improve engagement

Logistics

- Quantitative research will be conducted in-person by a third-party research organization
- Research will be guided by CPCA and conducted across participating CHCs between mid-September and mid-October
- Up to 2 CHCs for each of the 8 counties will be recruited to participate
- More details will be forthcoming



Themes to Explore

- Patient touch points
- No show rates
- Third next available appointment
- Effective outreach
- Channel preference
- Barriers to care
- Provider relationship
- Patient trust
- Perceived benefit of care

PHMI Technology Proof-of-Concept (POC) with Innovaccer

KP, CHC, CPCA, and RAC representatives are aligned on proceeding with a proof-of-concept (POC) with Innovaccer to validate preliminary assumptions regarding Innovaccer's ability to meet Medi-Cal needs and identify implications for the broader PHMI tech implementation.

Proof-of-Concept (POC) Overview

During the POC exercise, Innovaccer will:

- Implement defined platform functionality with 2-4 **Community Health Centers (CHCs)**
- Focus on a **few specific use cases**, testing functionality in relation to a subset of components from **5 design elements** (Data Driven Improvement & Analytics, Empanelment, Model of Care, Patient Engagement, Social Health)
- Ingest and process data for a **limited volume of patients at CHCs**
- Deliver POC within an **~10+ week timeframe** including **monitoring of key outcomes, gathering CHC feedback and assessing platform adoption**

Why is the Proof-of-Concept (POC) Important?

The POC will:

- **Test Innovaccer's ability** to deliver in relation to the co-designed PHMI solution set and initiative goals
- Demonstrate how Innovaccer can use **real CHC data** to illustrate **platform functionality**
- Connect to **existing CHC data sources** to understand how Innovaccer aggregates and harmonizes data
- Evaluate Innovaccer's ability to **collaborate with other program stakeholders**
- Test the **program's implementation approach / structure** across stakeholder groups



Confirmed CHC participation in POC

The PHMI Technology team has conducted targeted outreach to select CHCs to gauge interest in participating in the POC. As of 7/22/22, we have confirmed 5 participants.

Status	Health Center	RAC	MCP(s)	EHR Platform	Preliminary Implementation Profile
<i>Confirmed</i>	Open Door Community Health Center	North Coast Clinics Network (NCCN)	Partnership Health Plan	OCHIN - Epic	Optimization
<i>Confirmed</i>	Northeast Valley Health Corporation	Community Clinic Association of Los Angeles County (CCALAC)	L.A. Care Health Net	NextGen	Augmentation
<i>Confirmed</i>	East Valley Health Center	Community Clinic Association of Los Angeles County (CCALAC)	L.A. Care Health Net	NextGen	Augmentation
<i>Confirmed</i>	Omni Family Health	Central Valley Health Network (CVHN)	Kern Health Systems Health Net	NextGen	Greenfield
<i>Confirmed</i>	N/A – POC to be done at consortia level	Redwood Community Health Coalition (RCHC)	Partnership Health Plan	eClinicalWorks	Optimization

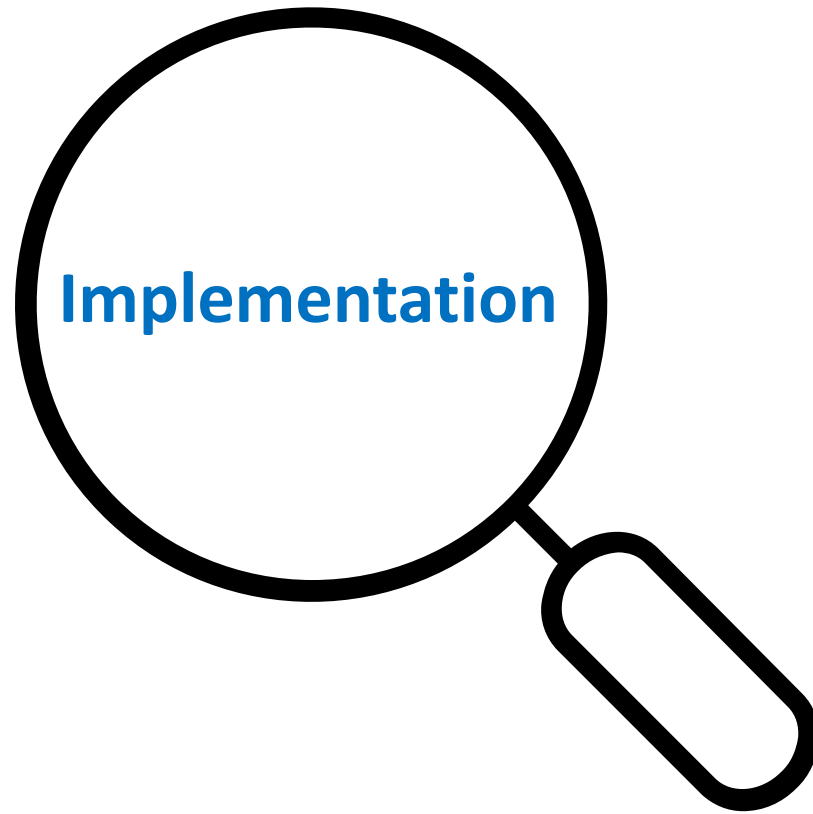
The PHMI technology team continues to engage with other CHCs that have expressed interest in participating in POC.

Breakouts: Practice Transformation Implementation Experience/Feedback

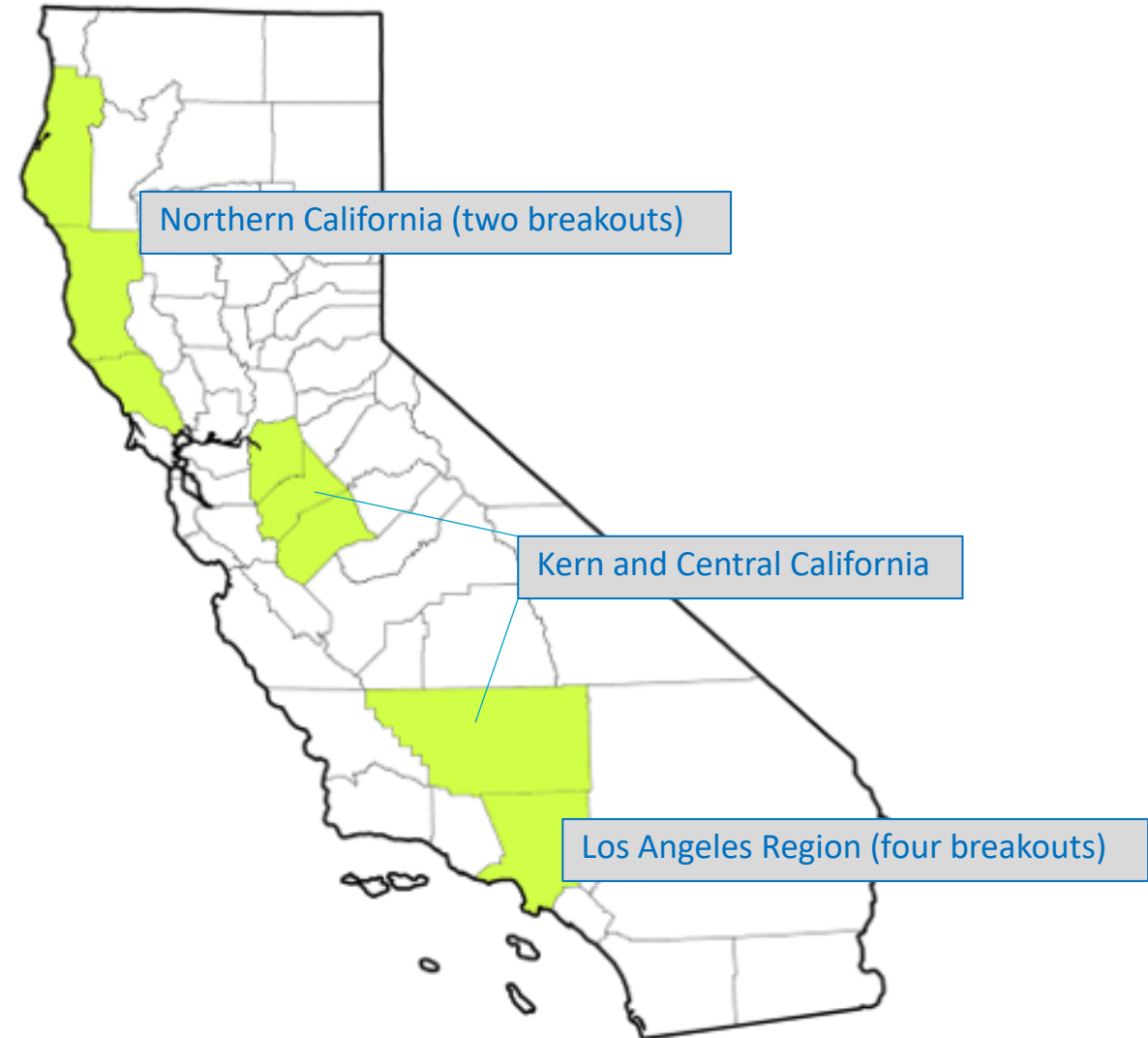


Regional Breakout Groups

Breakout session focus:



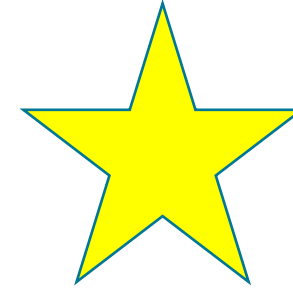
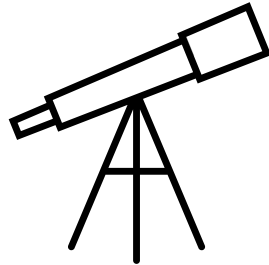
Breakout session regional groups:



Goal of Breakout Sessions

Breakout Session Goal:

Learn from CHCs how to best support 2023 PHMI implementation efforts



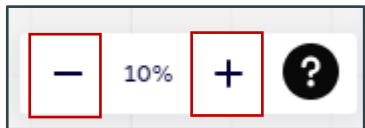
How to Use Miro

Navigate

1 Move & Zoom

Hold the right click on your mouse to drag and move around the board.

To zoom in or out, scroll on your mouse wheel or use the the +/- buttons in the lower right-hand corner.



Visuals

2 Show & Hide

By default, you can see your collaborators move around the board.

If this is distracting for you, go to the upper right-hand corner and click on the cursor icon to hide your colleagues' colorful cursors!



Location

3 Lost & Found

If you get lost on the board, go to the upper right-hand corner and click on your facilitator's icon (the one with the lightning bolt!) to reunite with the group.



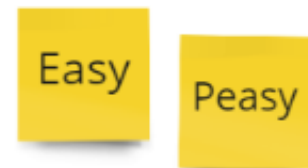
Collaborate!

4 Get Sticky With It

The primary way you can contribute to the board is by using sticky notes.

To write in a sticky note, left click in the sticky note one time, and then start typing.

To move a sticky note, hover your cursor over it, and simultaneously hold a left click on your mouse while you drag the sticky note.



Report Outs from Breakout Sessions



Report Outs: Breakout Sessions

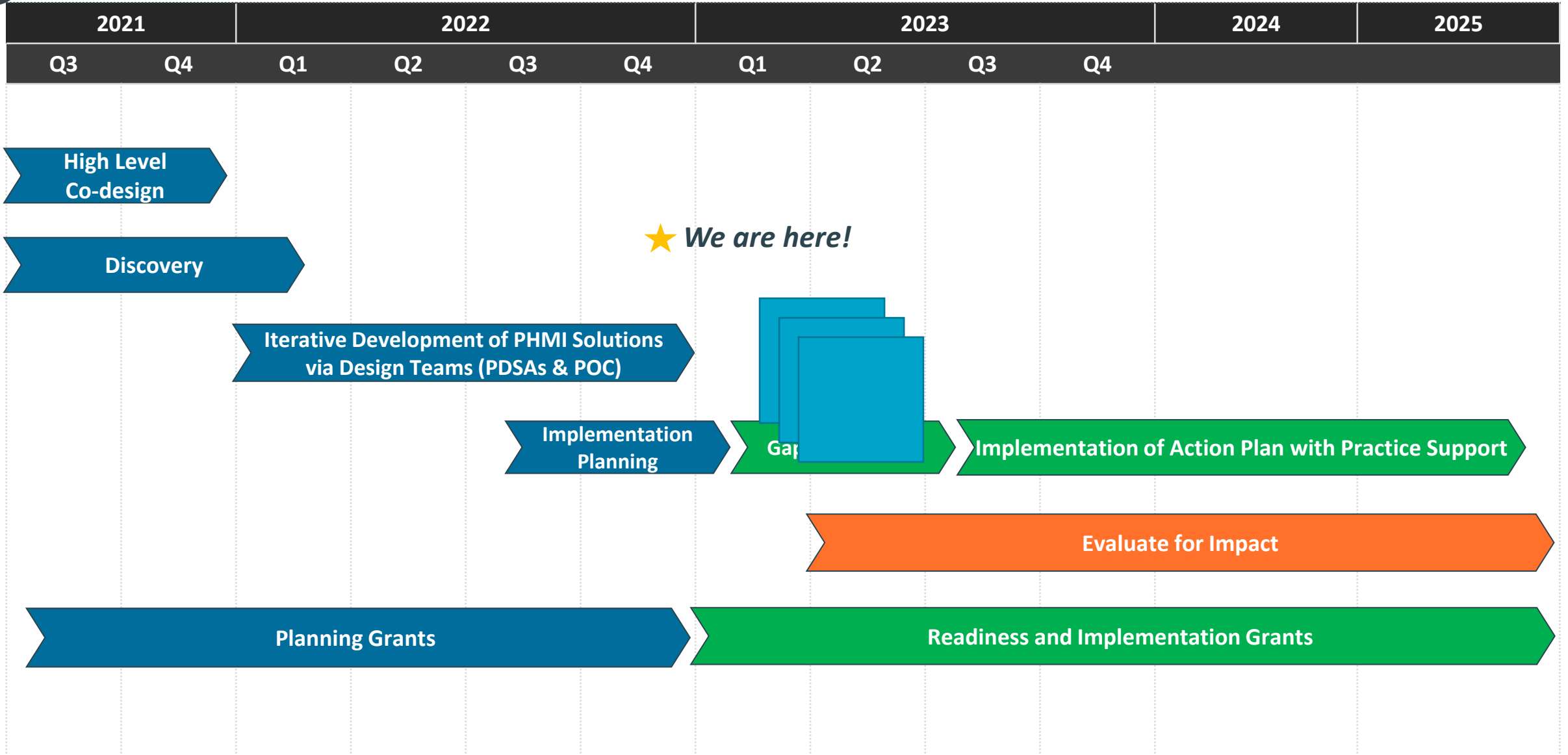
- Central/Kern
- Los Angeles 1
- Los Angeles 2
- Los Angeles 3
- Los Angeles 4
- Northern 1
- Northern 2



Next Steps



Medi-Cal PHM Initiative Program Timeline (2021 to 2025)



★ *We are here!*

Gap

Evaluate for Impact

Planning Grants

Readiness and Implementation Grants

- **Meetings:**
 - PDSA Kickoff Meetings
 - CGAG initial meeting with Primary Reviewers (coming late August)
 - October 3rd – Next All Stakeholder Meeting
- **Please send us feedback (post-meeting survey):**
 - https://healthmanagement.qualtrics.com/jfe/form/SV_aUVWKZtpB38WfR4