

Cheat Sheet for Optimizing PVP

Use this cheat sheet to check the status of each pre-visit planning (PVP) element.

Approaching PVP

Is our PVP process endorsed by our medical staff?
Have we sought patient input?

Gaps in Care

All patients, all visits?
Precisely which preventive, chronic, social need gaps, etc. are we identifying and addressing?

Chart Scrub

What is our chart scrub process, and how reliable and streamlined is it?
Who does chart scrubbing? What time and resources are dedicated to it?
How are we leveraging technology?

Huddles & Communication

Are we huddling or finding another way to communicate care gaps and crucial patient care issues?

Action: Who Does What, When & How

How are we leveraging a team-based approach for efficient and effective PVP?

Accountability

How are we building in accountability? What measures do we review to assess our PVP?
How often are we measuring missed opportunities, and what do we do when we identify them?

Standardization

Standardization across teams and sites.
Do we have written protocols and standard workflows?
