

PHMI Clinical Leadership Roundtable Session

Applying the AHRQ Framework in PHM

June 24, 2026



Visit the **PHMI Cohort Portal** to access the agenda with Zoom links and related materials



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Presenters



Dr. Fiona Donald

Action Community Director
Chronic Conditions PoF SME



Dr. John Roohan

Clinical Director,
Venice Family Clinic

Learning Objectives

By the end of the session, participants will be able to:

1

Describe the AHRQ EvidenceNOW 6 key drivers and their relevance to their own work.

2

Identify concrete steps clinical leaders can take to support guideline implementation.

3

Leave with at least one idea from a clinical leader perspective to incorporate into their Implementation Plan.

Agenda

01	What is Clinical Guideline Implementation? AHRQ Framework and How it Aligns with PHM	10 mins
02	Peer Health Center Discussion – Venice Family Clinic	15 mins
03	Discussion Part 1: Reflections on the Case Study	20 mins
04	Discussion Part 2: Planning Your Next Steps as a Clinical Leader	20 mins
05	Wrap Up	10 mins

What do we mean by Clinical Guideline Implementation? AHRQ Framework

AIM: Improve Health Care Quality by increasing the capacity of primary care clinics to implement the best clinical evidence

Seek and
Implement
Evidence

Implement
QI
practices

Optimize
HIT
systems

Create
Care
Teams

Engage
with
Patients
and
Families

Nurture
Leadership

Where is Your Organization Now?



Initial Stages

•We are thinking about how to operationalize clinical guidelines in our clinic. We have either selected clinical guidelines or know where to access them, but we haven't taken concrete steps to move forward.



In Process

•We have selected some clinical guidelines and are in the process of implementing them. We are operationalizing different aspects of clinical guidelines (identifying patients, care teams workflows, HIT, obtaining provider buy-in, getting feedback from patients).



Scaling

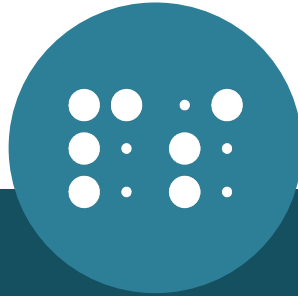
•We have an established process for implementation of clinical guidelines: a process for selecting guidelines, a team that works to address the operational aspects of implementation such as HIT, care teams workflows.



Experiencing Challenges

•We are stuck and don't feel we have momentum / leadership to create processes that will support the implementation of clinical guidelines. Some areas where we are stuck: We have resistance from our providers who feel that following clinical guidelines is "cookbook" medicine, we do not have the HIT support we need, we do not have operations resources in the clinic to make changes.

Zoom Poll:

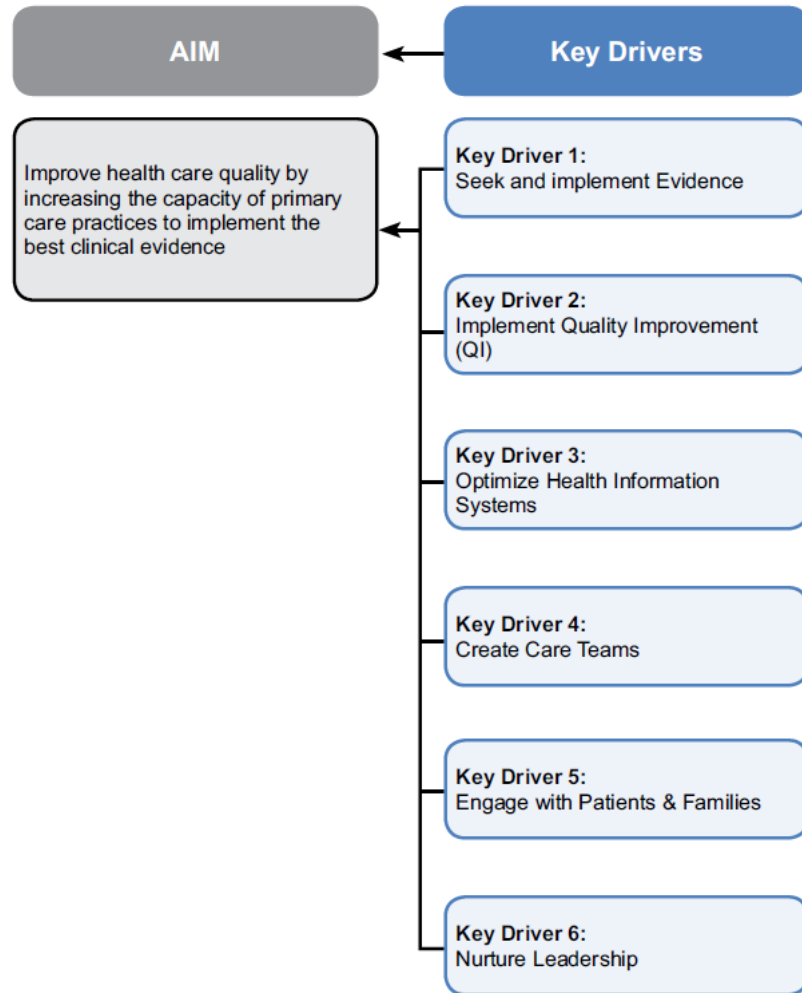


Where is your organization today with clinical guideline implementation?

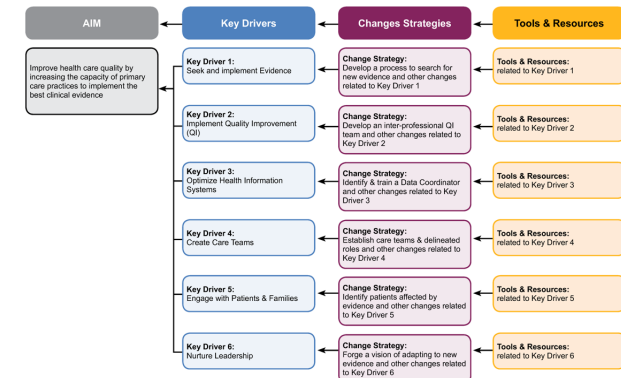
- Initial stages
- In progress
- Scaling
- Experiencing challenges

How the AHRQ Framework Connects to PHM

The AHRQ EvidenceNOW framework identifies six key drivers for translating clinical guidelines into routine care.



EvidenceNow Key Drivers and Change Strategies



Source: [EvidenceNow Key Drivers and Change Strategies](#)

How the AHRQ Framework Connects to PHM

The AHRQ *EvidenceNOW* framework identifies six key drivers for translating clinical guidelines into routine care.

AHRQ <i>EvidenceNOW</i> Key Driver	Description	PHM-Aligned Supports and Activities
Seek, Select, and Customize Evidence	Identify, evaluate, and adapt clinical guidelines for the health center's patient population and workflows.	CGAG
Implement Quality Improvement Methods	Use structured QI methods, such as PDSA cycles, to test, measure, and spread practice changes.	Coaching/SME support; DQR technical support; Action Communities; Portal resources; implementation guides
Optimize Health Information Technology	Use EHRs, registries, dashboards, and data to identify gaps and support evidence-based care.	Coaching SME support HIT/DQR; financial TA
Create and Support Effective Care Teams	Clarify roles, use standing orders, and support team-based care so staff can deliver consistent, evidence-based care.	Coaching SME support Care Teams; empanelment; financial TA Coaching
Engage Patients and Families	Incorporate shared decision-making, self-management support, patient education, and community resources into care.	Coaching SME support Equity; patient engagement
Nurture Leadership and Culture of Quality	Build physician champions, establish a shared quality mission, and create structures that sustain improvement.	Coaching SME support Sustainability; Quarterly Leadership Reviews

Discussion and Questions



Question Topic:

At this time, which of these 6 AHRQ areas do you feel are most relevant to implementation of clinical guidelines at your health center?

Consider these areas as you listen to the peer health center discussion.



Peer Health Center Discussion



Dr. Fiona Donald
Action Community Director
Chronic Conditions PoF SME



Dr. John Roohan
Clinical Director,
Venice Family Clinic



In the chat, share:

**One action from Venice's experience
that stood out to you.**

Group Discussion



Let's discuss the clinical leader's role across these focus areas:

- Seek and Implement Evidence
- Care Teams
- Patients & Families
- Leadership & Culture

Prompt: *What did the clinical leader do that was most impactful? What made it impactful?*



In the chat, share:

What is one thing, from a clinical leader perspective, that you will make sure is part of your Implementation Plan because of this session?

THANK YOU